

Refund Policies

Memberships:

All membership fees are non-refundable and non-transferable.

Youth/Adult Sports Programs & Activity Registrations:

The Smithfield Recreation Department may grant a 75% refund or 100% credit to the individual's account. No refund or credits will be given after the program has begun, after the league schedule/rosters has been set, or within two weeks of the event date. Refunds will be issued according to City Policy.

Buildings and Parks Rentals:

The Smithfield Recreation Department may grant a 75% refund or 100% credit to the individual's account for a cancelled reservation. If a reservation is cancelled less than two weeks prior to the reservation date, no refund or credit will be granted. No refunds or credits will be granted due to inclement weather unless the pavilion/area is deemed unsafe or unusable. Refunds will be issued according to city policy.

